



TOEIC: Listening and Reading

Part 4: Short Talks

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

SAMPLE QUESTIONS

You will hear: Questions 1 through 3 refer to the following announcement.

(Woman) Thank you for calling Central Electric Services, your local power company. We are still experiencing problems with power failures caused by the recent storm. We expect service to be back up in most areas early this evening, although some homes in the northwest will be without electricity until tomorrow morning, and it may be tomorrow evening before service is fully restored in all areas. We apologize for the inconvenience this has caused our customers, and we thank you for your continued patience as we work to resolve these problems. This service announcement will be updated throughout the day. It was last updated at 6:00 A . M . on Sunday, April third.

You will then hear: 1.

Where would this announcement be heard?

You will read: 1.

Where would this announcement be heard?

- (A) On the television
- (B) On the radio
- (C) Over the telephone
- (D) In a company meeting

You will hear: 2.

What is the purpose of the announcement?

You will read: 2.

What is the purpose of the announcement?

- (A) To tell people about an approaching storm
- (B) To provide information about electric services
- (C) To apologize for staffing shortages
- (D) To describe the reorganization of a company

You will hear: 3.

When is the problem expected to be completely resolved?

You will read: 3.

When is the problem expected to be completely resolved?

- (A) This morning
- (B) This evening
- (C) Tomorrow morning
- (D) Tomorrow evening

